



October 23, 2009

To whom it may concern:

Maintenance of the Model P8400 Controller – The Hemostatix Model P8400 controller does not contain any user serviceable components. Cleaning is the only maintenance that can be performed by the user. Servicing the controller unit by other than qualified service personnel approved by Hemostatix Medical Technologies, LLC renders the Warranty void. For any service or warranty questions, please call Hemostatix Medical Technologies, LLC at (901) 261-0012 or 1-800-SCALPEL.

The unit conducts a self-test using a pre-Programmed software routine on startup as well as a sub-routine that monitors the performance of the handle and blade intra-operatively. If, for any reason, the console, handle or the blade falls outside of the specified requirements, the console will display an error message and will no longer function. As long as the unit continues to perform error-free, no annual calibration is required.

However, should you desire your unit to be periodically evaluated; we do conduct functional checks of any unit at our facility upon request. Most units can be evaluated, recertified, and shipped back to your facility the next business day. Please call Customer Service for a price quote and to schedule this service at 901-261-0012.

Cleaning of the Model P8400 Controller – Before cleaning, detach the Hemostatix Thermal Scalpel controller unit from the AC power source. **DO NOT** immerse the console. **DO NOT** use an abrasive cloth or cleaners, especially on the display screen. The console may be cleaned with a cloth dampened with alcohol, mild soap, or detergent.

Returning the Model P8400 Controller for Servicing – The Model P8400 Hemostatix Thermal Scalpel System consists of the controller unit, a handle, and a blade. If a problem is encountered, any of the three may be the cause; therefore, it is important when returning a controller unit for servicing to also return the handle(s) and blade(s) that were in use when the problem occurred. Before returning a controller unit for servicing, please call Hemostatix Medical Technologies, LLC at (901) 261-0012 or 1-800-SCALPEL to obtain a Return Material Authorization (RMA) and instructions as to how and where to send the controller unit and accessories.

Sincerely,

Brad Beale

Brad Beale
President

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